

**State 9-1-1 Advisory Board**  
**Meeting Minutes**  
3650 Schriever Ave., Mather, CA 95655  
Wednesday, June 28, 2017  
9:00a.m.

**MEMBERS PRESENT:**

Patrick Mallon, Office of Emergency Services, (Cal OES)  
Charles Berdan, Association of Public-Safety Communication Officials (APCO)  
Chris Herren, California Fire Chiefs Association (CFCA)  
Paul Troxel, California National Emergency Number Association (CALNENA)  
Charles Cullen, California National Emergency Number Association (CALNENA)  
Michael Miller, California Fire Chiefs Association (CFCA)  
Chief John Peters, California Police Chiefs Association (CPCA)  
Chief Craig Carter, California Police Chiefs Association (CPCA)  
Kory Honea, California State Sheriffs' Association (CSSA)  
Chief Scott Howland, California Highway Patrol (CHP)

**MEMBERS ABSENT:**

James W. Mele, California State Sheriffs' Association (CSSA)

**STAFF PRESENT:**

Budge Currier, California Governor's Office of Emergency Services  
Paul Dumetz, California Governor's Office of Emergency Services  
Phillip Killion, California Governor's Office of Emergency Services  
Reggie Salvador, California Governor's Office of Emergency Services

**I. CALL TO ORDER**

- The meeting was called to order at 9:00 a.m. A quorum was achieved.

**II. CONSIDERATION AND APPROVAL OF NOVEMBER 10, 2016 MINUTES**

**Motion:** Mr. Charles Cullen motioned to accept the April 10, 2017 meeting minutes; seconded by Mr. Paul Troxel Motion passed.

Scott Howland (Y)  
Charles Berdan (Y)  
Chief John Peters (Y)  
Chief Craig Carter (Y)  
Kory Honea (Y)  
James Mele (Absent)  
Chris Herren (Y)  
Michael Miller (Y)  
Paul Troxel (Y)  
Charles Cullen (Y)

**III. CLOSED SESSION – PATRICK MALLON, ASSISTANT DIRECTOR, GOVERNOR'S OFFICE OF EMERGENCY SERVICES MET IN CLOSED SESSION WITH THE BOARD MEMBERS TO REVIEW DETAILED INFORMATION ON 9-1-1 OUTAGES, PENDING LITIGATION AND PERSONNEL MATTERS. PURSUANT TO G.C**

- Nothing to report. No action was taken.

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**IV. LEGISLATIVE UPDATE - CAL OES LEGISLATIVE & EXTERNAL AFFAIRS WILL PROVIDE INFORMATION REGARDING CURRENT AND/OR FUTURE LEGISLATION THAT MAY IMPACT CALIFORNIA'S 9-1-1 SYSTEM**

- Mr. Salvador, Chief of Legislative and External Affairs provided information on current bills that may affect 9-1-1 in California.
- SB-566 is attempting to codify a California Public Utilities Commission (CPUC) order that requires telecoms to report outages to Cal OES within 60 minutes. In addition, the bill requires them to provide an estimated duration of the outage and when services are to be restored. This bill was held by the Senate therefor it has turned into a two year bill so there will be continued discussion this year and next.

**V. FIRSTNET UPDATE PRESENTATION**

- Mr. Patrick Mallon, Assistant Director provided an update on the FirstNet outreach meetings being held throughout the state. Currently, there are 11 outreach meetings scheduled.

**VI. CALL DATA REPORTS**

- Mr. Patrick Mallon, Assistant Director noted there was discussion about removing this agenda item as a standard report. Motion: Mr. Kory Honea motioned to remove this item as an agenda item; seconded by Mr. Paul Troxel Motion passed.

Scott Howland (Y)  
Charles Berdan (Y)  
Chief John Peters (Y)  
Chief Craig Carter (Y)  
Kory Honea (Y)  
Chris Herren (Y)  
Michael Miller (Y)  
Charles Cullen (Y)  
Paul Troxel (Y)

**VII. 9-1-1 SETNA OVERVIEW PRESENTATION**

- Mr. Budge Currier, Branch Manager of California 9-1-1 Branch provided a power point presentation overview from legacy 9-1-1 through the funding mechanism and into NextGen 9-1-1.

**VIII. CA 9-1-1 BRANCH REPORT**

- Mr. Budge Currier, Branch Manager of California 9-1-1 Branch provided a power point presentation overview on text to 9-1-1, wireless technical routing analysis project, wireless deployment status, contract status, and the CA 9-1-1 Branch operation manual.

**IX. LONG RANGE PLANNING COMMITTEE REPORT**

- Mr. Charles Cullen presented updates regarding active projects with the Long Range Planning Committee.

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- The first topic of discussion at the LRPC meeting was PSAP regionalization. No case studies have been conducted indicating that physical consolidation results in a cost savings. The LRPC committee does believe virtual consolidation helps with cost savings.
- The second topic of discussion was proposed changes to the CA 9-1-1 Operations Manual. The proposed change is to eliminate furniture purchases from the residual funding. Any feedback on the manual from the State 9-1-1 Advisory Board is due to Alicia Fuller, CA 9-1-1 Branch by July 15, 2017.
- The third topic of discussion was wireless routing. This topic will be removed from the agenda as the CA 9-1-1 Branch has this as a reoccurring report to the State 9-1-1 Advisory Board.
- Mr. Patrick Mallon, Assistant Director announced a vote on the white paper will occur during the September 28, 2017 State 9-1-1 Advisory Board Meeting. Motion: Mr. Paul Troxel motioned to approve the white paper; seconded by Mr. Charles Berdan Motion passed.

Scott Howland (Y)  
Charles Berdan (Y)  
Chief John Peters (Y)  
Chief Craig Carter (Y)  
Kory Honea (Y)  
Chris Herren (Y)  
Michael Miller (Y)  
Charles Cullen (Y)  
Paul Troxel (Y)

**X. COUNTY COORDINATOR TASK FORCE**

- Mrs. Tracey Kesler stated The County Coordinator Task Force continues to mentor and support County Coordinators. An issue was brought up about service providers having different processes to provide circumstance information. Based off this issue, a meeting was held where a process was created to streamline the process so law enforcement can obtain information that others can't. There will be a pilot program with CHP. Once that is established it will be implemented to the entire state.
- The County Coordinator Task Force held a meeting with I Connective, a company that has a program that has the number portability administration center, and streamlined a process that provided a user name and password per agency so the information is more easily accessible.

**XI. AGENDA ITEMS FOR FUTURE MEETINGS**

- Standing update on funding process.

**XII. PUBLIC COMMENT**

- Mr. Budge Currier, Branch Manager of California 9-1-1 Branch will present the implementation plan for NEXTGEN at the September 28, 2017 meeting and a summary report from what he learned from the PSAPs and vendor community.
- Mr. Budge Currier, Branch Manager of California 9-1-1 Branch would like to invite Sacramento and Atherton Police Department to the board to discuss their wireless deployment schedule.

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**XIII. ADJOURN**

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